# Tucker Johnson UH Hilton Hotel CollegeSan Antonio

## Today

Revenue Generating Ideas Forecasting **Economic Downturns Selecting Competitors** 

# Why do you need to know how to generate revenue?

## Revenue Generating Techniques – Direct Sales

## Google

## Use likely travel terms and zip codes

## Google

78703 training hotel

All

Maps

Images

About 123,000 results (0.88 s



Home Support Learn Connect

#### **IN / TRAINING**

#### **Austin Training Center**

11920 Wilson Parke Ave Austin, TX 78726 Phone 512-840-6291 FAX 919-677-4444 (Attn: SAS Education)

- · View schedule; register online
- Print schedule
- Travel Information
- Hotels
- Google Map

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Course

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e Expert

Class Info

You can check in and pick up your course materials beginning at 8:30am. Classes start at 9am and en

#### Recommended Hotels

You are responsible for making your hotel reservation. When making reservations, please ask for the SAS rate. Rates are s

Holiday Inn Express - Four Points 8300 N FM 620 Building I Austin, TX 78726 888-HOLIDAY Reserve online

from \$115 includes breakfast, internet access

Holiday Inn Lakeline 12703 Ranch Rd 620 N (Hwy 620 & 183) Austin, TX 78750 512-249-8166 800-465-4329 Reserve online

\$115 5½ miles from training center

Embassy Suites Hotel Austin Arboretum 9505 Stonelake Blvd Austin, TX 78759 512-372-8771 800-362-2779

12% off Best Available rate 11 miles from training center



78705 training hotel

All

Maps

Images

Page 3 of about 145,000 re



Training Search



Oracle Cloud ▼

Training -

Certification -

Home

#### Oracle University Training Centre - AUSTIN

#### NxtTeam, Inc.

c/o St. Edward's University Professional Education Center 9420 Research Blvd.

Echelon III, Suite 200

Austin, TX. 78759-6518

Phone: (877)622-5569

Fax: 512-795-0559

Site Contact: Joan Miller, 512-342-4103



#### ▲ Hotel Rates

Oracle mandates that all Oracle employees book travel reservations including hotels through their self booking too card for payment. Only Oracle customers may call in directly to the hotels to make reservations.

#### ▲ Hotel Information

Staybridge Suites 10201 Stonelake Blvd AUSTIN, TX 78759 UNITED STATES 512-3490888 Hampton Inn Austin-Arb 3908 West Braker Lane Austin, TX 78759 Phone:(512) 349-9898

Renaissance Hotel Arboretum/Northwest Austin Austin TX 512-343-2626 Marriot Courtyard 9409 Stonelake Blvd Austin, TX

2.7 miles from Oracle Ur

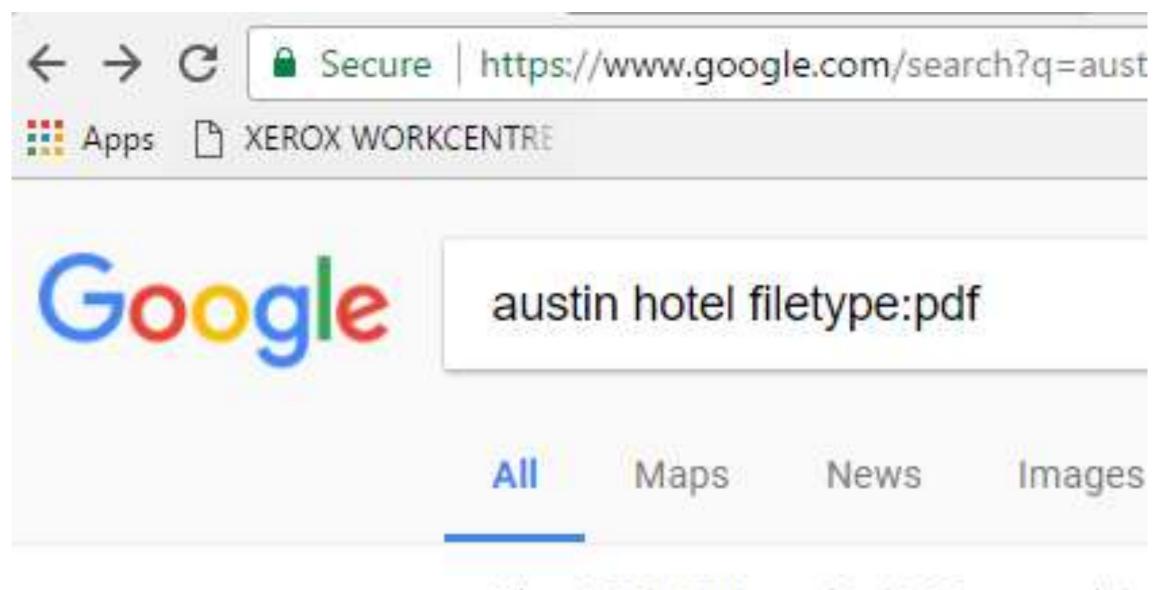
Buffet Breakfast, High S

transporation included in

512-502-8100

## Google

## Use "filetype:pdf" for broad terms



About 521,000 results (1.15 seconds)

#### TEXAS DEPARTMENT OF PUBLIC SAFETY EDUCATION, TRAINING AND RESEARCH DIVISION, AUSTIN, TEXAS

#### HOTELS IN THE AREA

\*ALL PRICES ARE SUBJECT TO AVAILABILITY\* \*Mention DPS for possible discount\*

- ORANGEWOOD SUITES
   (\$57 Single, \$85 Double Breakfast included)
   935 La Posada Drive, 512-459-3335
- COUNTRY INN & SUITES
   (\$69 Single or Double– Breakfast included)
   7400 IH 35 North, 512-380-0008
- DRURY INN & SUITES AUSTIN NORTH (\$84 Double, \$84 King, \$104 Suite) Rate Code: 311233 6711 N. IH-35, 512-467-9500

#### Texas RE Office Information

805 Las Cimas Parkway (Bldg. III) Suite 200 Austin TX, 78746

Please note that travel times may vary. Expect heavy traffic between 7:00 a.m. - 9:00 a.m. and 4:00 p.m. - 6:00 p.m.

Restaurant options near the Texas RE offices.



#### Hotels near Texas RE Corporate Rates:



#### Barton Creek Resort & Spa

8212 Barton Club Drive Austin, TX 78735 512-329-4000 4 miles from office

Ask for the Texas Reliability Entity Corporate Rate @ \$195/night when available

Online booking: www.bartoncreek.com; use Corporate Code

45192560511

#### Sonesta Bee Cave

12525 Roo Cayo Darkway

## Useful Google Searches

Competitor address or phone "office locations" Austin Headquarters office Austin **Meeting Austin Training Austin -personal Event Austin** 

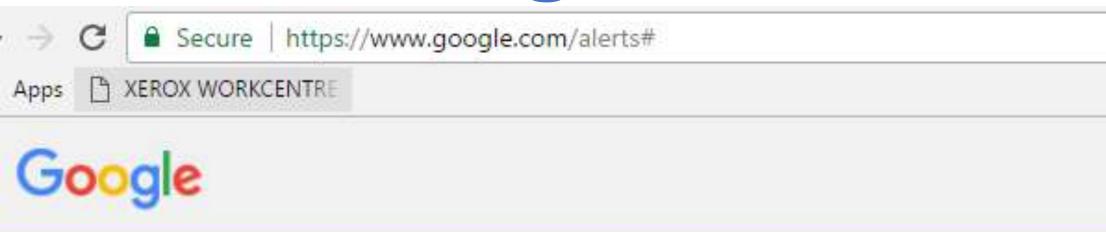
## Useful Google Searches

"Competitor hotel name" filetype:pdf "negotiated rate" Austin **Relocating Austin** "per diem" Austin "room block" Austin "corporate rate" Austin

## Google Alerts

# Any quality search term can be automated for future results

## Google Alerts



#### Alerts

Monitor the web for interesting new content

Q Create an alert about...

## Google Alerts

#### Google Alerts

#### "san antonio" "hilton college"

As-it-happens update - May 19, 2017

NEWS

#### San Antonio's 18th Annual Culinaria Wine and Food Festivals

The Daily Meal

"When it started, we really just wanted to celebrate **San Antonio's** great ... of Houston's Conrad N. **Hilton College** of Hotel and Restaurant Management.







### Linkedin

## Search job title keywords associated with hotel use

## Linkedin – Travel (job title)



Kelly Green • 2nd Americas Travel Manager at Apple Austin, Texas Area



3 shared connections



Kristina Orlin • 2nd Travel Operations Adviser at ARM Austin, Texas Area



2 shared connections



Rachael Ross-Stockenberger • 2nd

Southwest Regional Travel Coordinator at Whole Foods Market Austin, Texas Area

Current: Southwest Regional Travel Assistant at Whole Foods Market



2 shared connections



Dianne Bradley, GLP, GTP • 2nd

Tokyo Electron Manager of Travel & Fleet Services; Austin, Texas Area

Current: Manager of Travel & Fleet Service at Tokyo Electro



3 shared connections



Eric S. Brown, GTP • 2nd Global Travel Manager at National Instruments

Austin, Texas Area



2 shared connections



LeeAnn Pozos • 2nd

Global Travel Manager at Advanced Micro Devices Austin, Texas Area



2 shared connections

## Linkedin – Training (job title)



Sara Abrams • 2nd
Training Coordinator at Agile Velocity
Austin, Texas Area



3 shared connections



Lark Doley • 2nd
Senior Training Coordinator at MAXIMUS
Austin, Texas Area



1 shared connection



Lovdy Hamm Grossman • 2nd

Director of Conferences and Training at University of Texas at Austin, LBJ School of Pub.

Austin, Texas Area



2 shared connections



Jacqueline Redin • 2nd

Conferences and Training Services Manager at Texas Municipal League Austin, Texas Area



1 shared connection



Jessica Letteer • 2nd Training Manager at Adlucent Austin, Texas Area



1 shared connection

### Linkedin – Meeting (job title)



Debra Smagula • 3rd

Meeting Planner at Emerson Process Management Austin, Texas Area



Kristol Wayman • 3rd

Meeting & Event Planner at AMD Austin, Texas Area

Current: Corporate Event / Meeting Planner at Emerson Process Management



Katie Lange • 2nd

Senior Meeting and Events Planner - Apple Inc. at Carlson Wagonlit Travel
Austin, Texas Area



1 shared connection



Donna Towery • 3rd Sr. Meeting Planner at SEMATECH Austin, Texas Area



Pam Dudley • 3rd Meeting Planner at State Bar of Texas

Austin, Texas Area

## **GBTA.org Directory**



## GBTA.org Directory - Dell



Lisa Santoro Company: Dell, Inc.



Lisa Calder Company: Dell



Francis H'ng Company: Dell Global Business Centre



Patrick Bartholomew Company: Dell

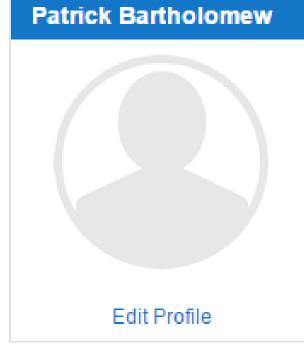


Shannon Blando
Company: Dell EMC Corporation



Mani Mahesh Company: Dell Services

## GBTA.org Directory - Dell



#### **Basic Information**

Title:

Director Travel, Events, and HR

#### Company:

Dell

#### Addresses:

2300 Greenlawn Blvd.

RR3-B363

Round Rock, TX 78682

United States

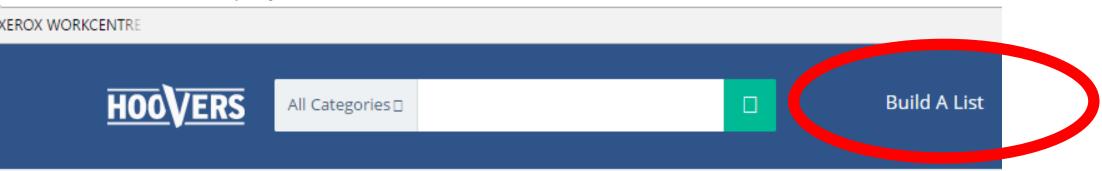
#### Email Address:

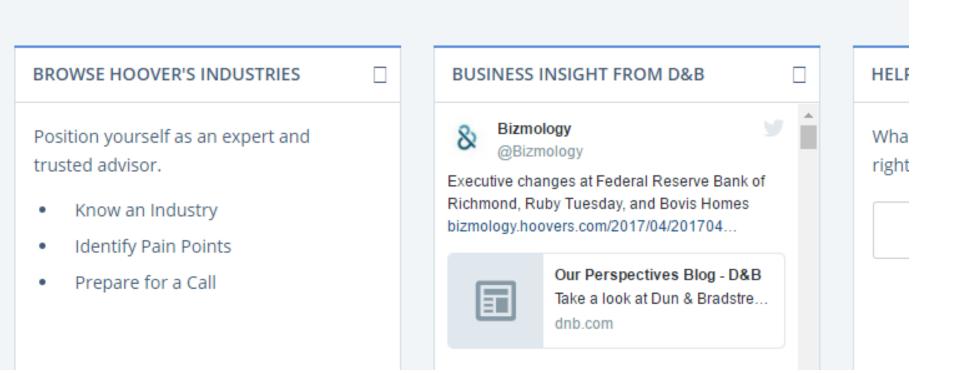
patrick\_bartholomew@dell. com

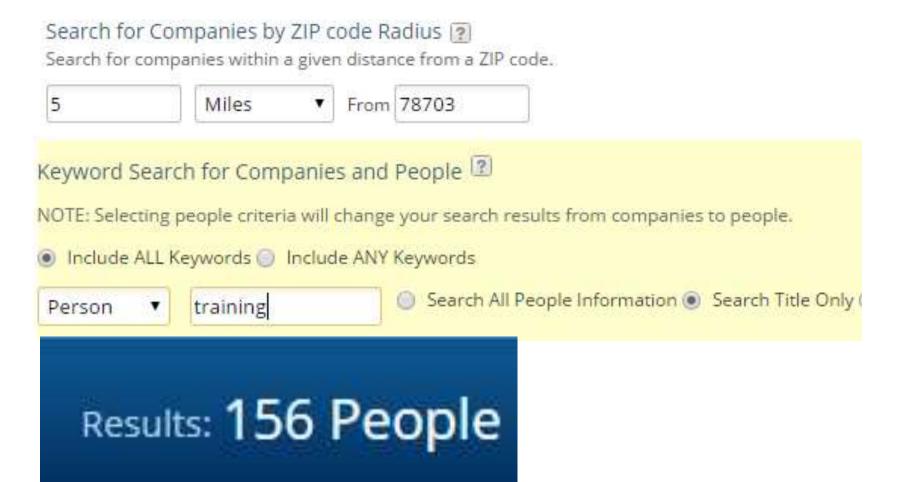
Phone:

512-728-0339

i subscriber.hoovers.com.ezproxy.lib.uh.edu/H/home/index.html







Mark (Marky) Stauffer	Manager, Customer Technical Training	EPICOR SOFTWARE CORPORATION
Paul (Pauly) Cravens	Manager of Project Delivery Training	University of Texas System
Ethan McCloud	Manager Technical Training	Tokyo Electron America, Inc.

Mark (Marky) Stauffer

**CURRENT EMPLOYMENT & AFFILIATIONS** 

?

Manager, Customer Technical Training at EPICOR SOFTWARE CORPORATION

Computer Software

804 Las Cimas Pkwy Austin, <u>TX</u> 78746 - 5150 United States Primary Phone: +1-512-328-2300

"Companies looking for the same thing as you but not hotels."

Tech Recruiters

"Want expanding or relocating businesses."

Car Rentals
"Want out of town travelers too."

Meeting Venues

"Host events - attendees
may be from out of town."

#### Mike Schultz, Mayor of Boerne



## Revenue Generating Techniques – Marketing

#### Google AdWords

# Use keyword planner to see estimated search volume and cost

#### Google AdWords

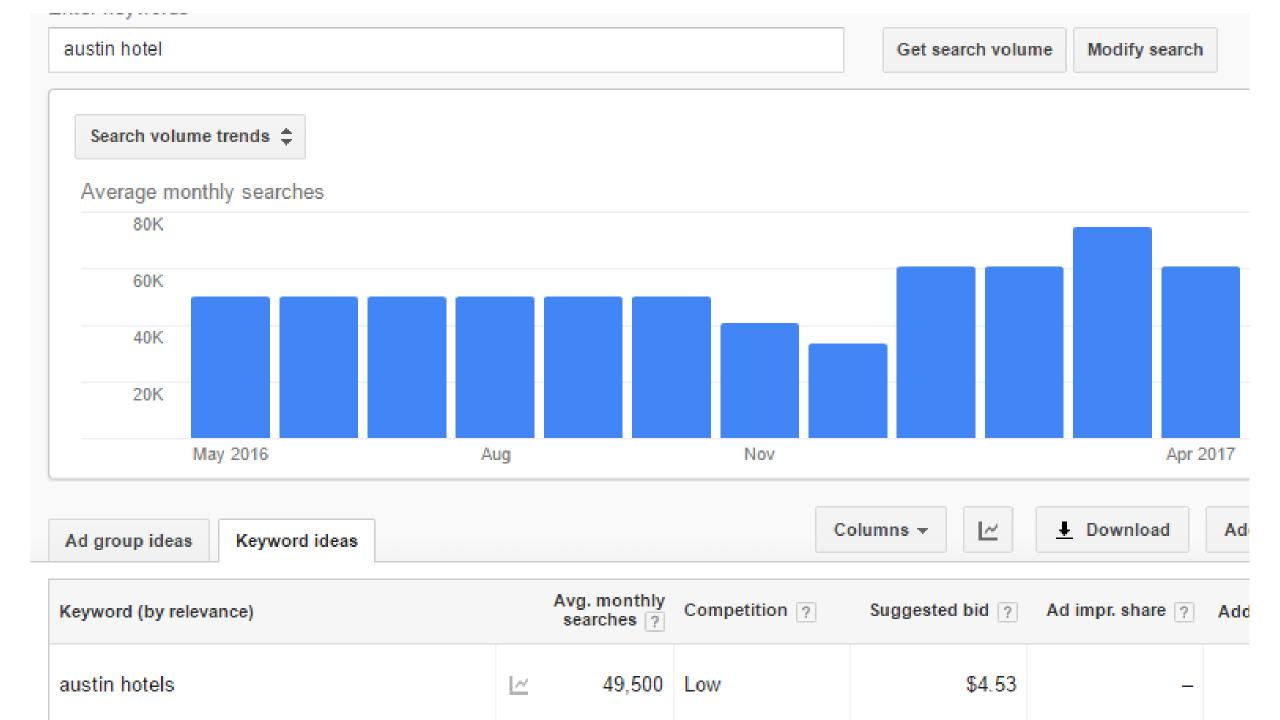


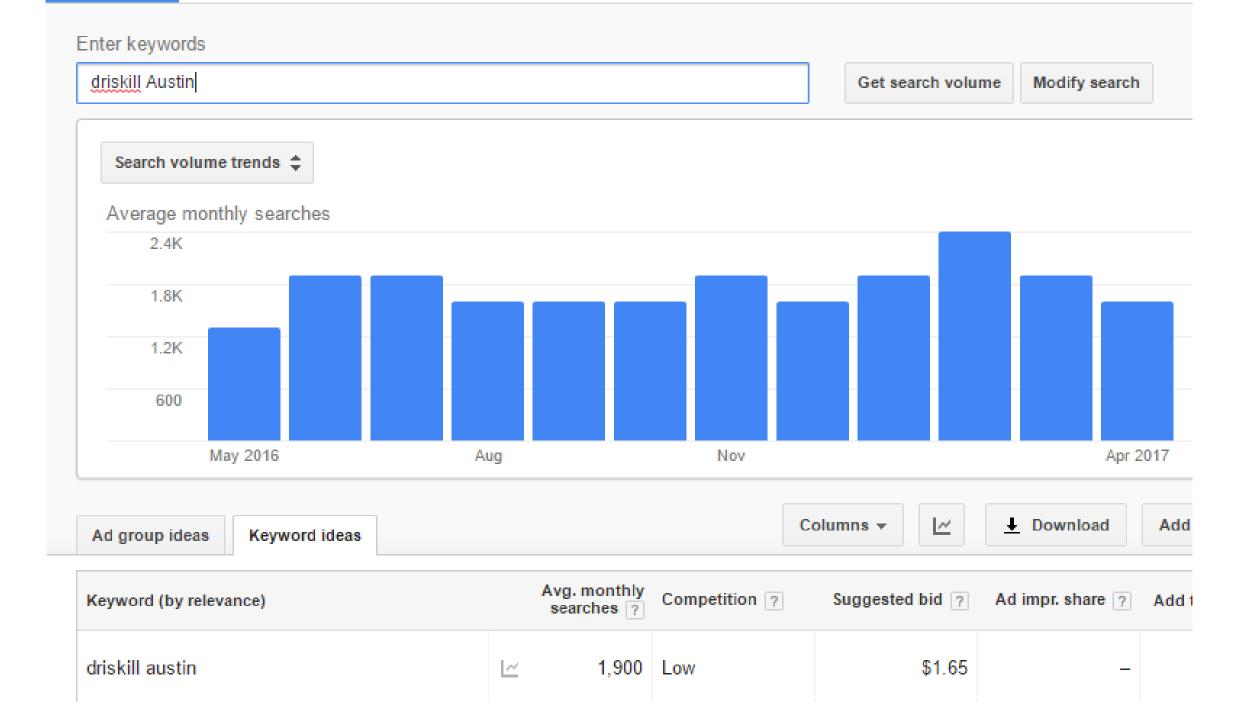
Search for new keywords using a phrase, website or category

Get search volume data and trends

Option 1: Enter keywords

Enter keywords, one per line or separated by commas.





#### Google AdWords

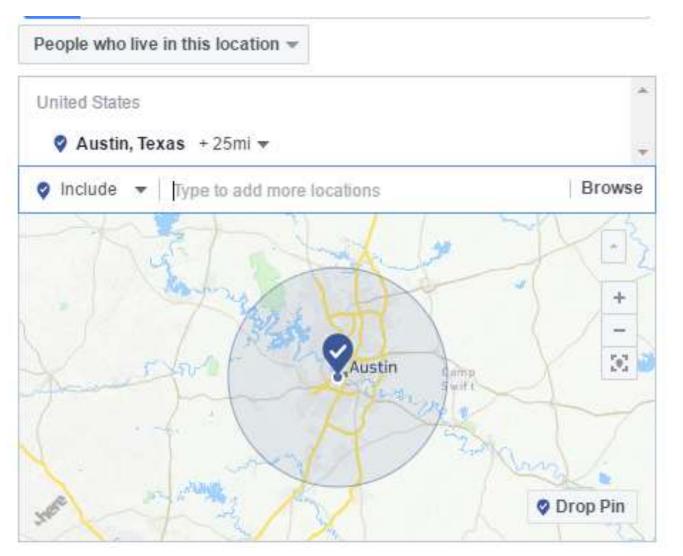
Unbranded = all incremental revenue Branded = saved commission

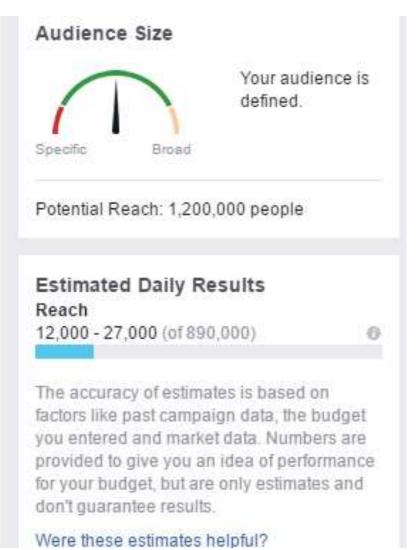
### Google AdWords No minimum spend required They can exceed your daily budget by 10%

## Very specific targeting Minimum \$5 per day

## Will not exceed your budget Can be impressions or clicks

Good for local/staycation specials or to promote food/spa



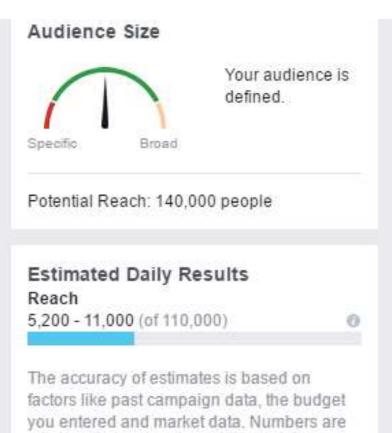




Detailed Targeting (INCLUDE people who match at least ONE of the following (Include people who match at least ONE of the following (Include people who match at least ONE)

Evelude Doonle or Marrow Audience

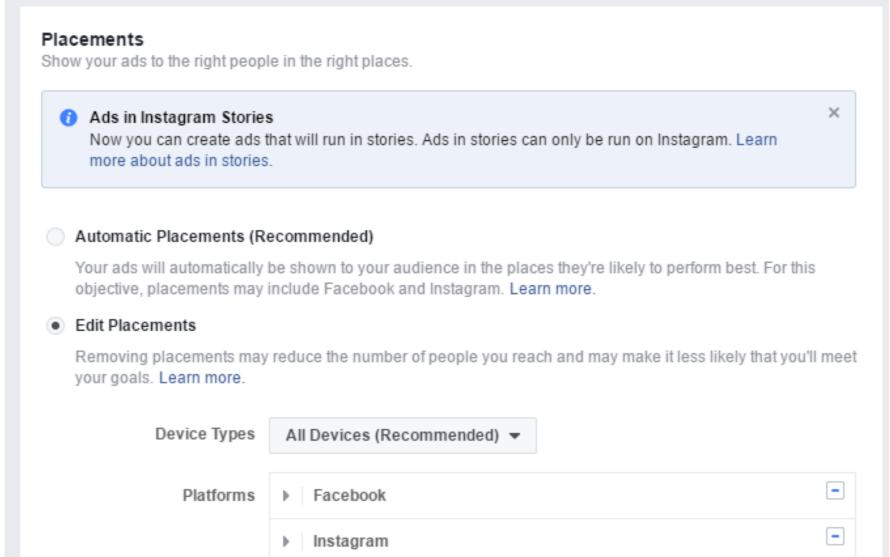




provided to give you an idea of performance for your budget, but are only estimates and

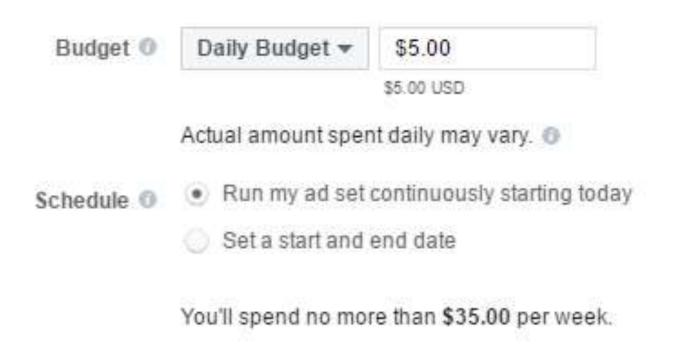
Were these estimates helpful?

don't guarantee results.



#### **Budget & Schedule**

Define how much you'd like to spend, and when you'd like your ads to appear. Learn more.

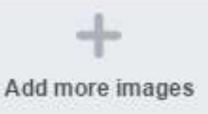


#### Images

You can create up to 6 ads at once by uploading multiple images. Learn more.

Browse Library

Free Stock Images





#### OTA PPC Advertising

Secure https://searchsolutions.expedia.com/TravelAds/Advertiser/Index.a

XEROX WORKCENTRE



Home

Manage Ads/Bids

Reports

My Account





Alert (2)

#### OTA PPC Advertising

3

Manage Ad Display Locations

Select locations you want your ads to be displayed:

Bulk Manage for Multi

Region	<u>Status</u>
North America	3 of 3
	28 of 28
□ Latin America	20 of 20
Australia & New Zealand	2 of 2
Asia Pacific	12 of 12
Middle East and Africa	4 of 4

#### OTA PPC Advertising

Target Segment	Target Status	Bid Increment
Length of Stay 3+	Inactive	\$ 0.25
Length of Stay 6+	Active	\$ 0.50
Check-in 0-48 hours	Inactive	\$ 0.50

### Load Custom Specials in OTA

## Email: hotelhelp@expedia.com

### Load Custom Specials in OTA

20% off for Sun-Thurs stays, 2 night min, exclude state of TX. Active: 5/30-6/29. Blackout: 6/6-6/8

#### Use Opaque Sites

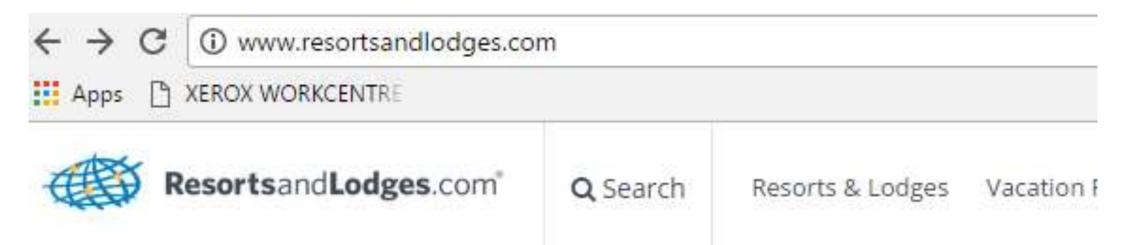
#### hetwire

priceline.com®

#### Use Opaque Sites

\$52 for Sun-Thurs stays, 2 night min, Must reserve within 48 hours of arrival.

#### Directory Inclusions





#### Directory Inclusions

Upfront costs but are tracked, commission free bookings

## Target off peak seasons and/or days

### Remove existing reservations from list

## Give F&B credit that requires extra spend



Price based on list size.

#### How many email contacts do you have?

List Size	Monthly		6-mo. Prepaid 12-mo. Prepaid	
0-500	\$20	/mo. after free trial	\$18.00 (10% off)	\$17.00 (15% off)
501-2,500	§45	/mo. after free trial	\$40.50 (10% off)	\$38.25 (15% off)

2,501-	§65	/mo. after	\$58.50	\$55.25
5,000		free trial	(10% off)	(15% off)
5,001-	§95	/mo. after	\$85.50	\$80.75
10,000		free trial	(10% off)	(15% off)
10,000+	List over 10 Call and w	0,000? e'll help 855-79	97-4708	

TRAVELZOO®

**GROUPON**Getaways\*\*

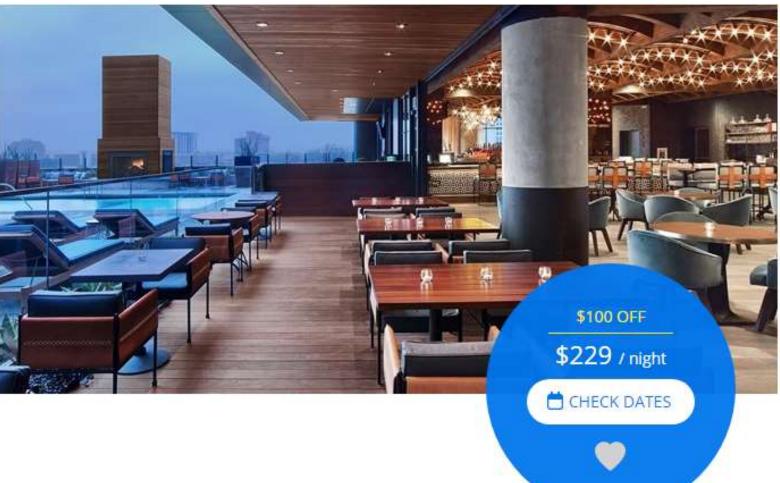


Offer 40-50% off rack Split 70-75% to you 25%-30% to them

Net 40% of rack
Can isolate need dates
Will sell between 200-500











Randi Redmon Deal Expert

Share This Deal





#### The Deal

#### LIMITED-TIME RATE

We're seeing rates below \$250 at Kimpton's Hotel Van Zandt in Austin -- a rare treat for the No. 3 hotel in Texas (according to Conde Nast Traveler readers).

- Rates from \$229-\$249 Sundays-Thursdays through August
- Social hour every evening from 5-6 p.m. with free wine, margaritas and local beers

#### When You Can Go

Sundays-Thursdays, May 21 - Aug. 31



```
229 \times 350 = 80150  (gross)
80150 \times .72 = 57708 \text{ (hotel)}
350 \times 75 = 26250 (cost)
57708 - 26250 = 31458 (profit)
```

#### Late Checkout

# Offer at time of booking Include in all wedding blocks

#### Late Checkout

### \$20 for 2pm checkout \$50 for 5pm checkout

#### Late Checkout

# If needed restrict to low arrival dates (Sun)

#### Late Checkout

If brand standards don't allow – sell to walk ins or hotel direct reservations

# Forecasting

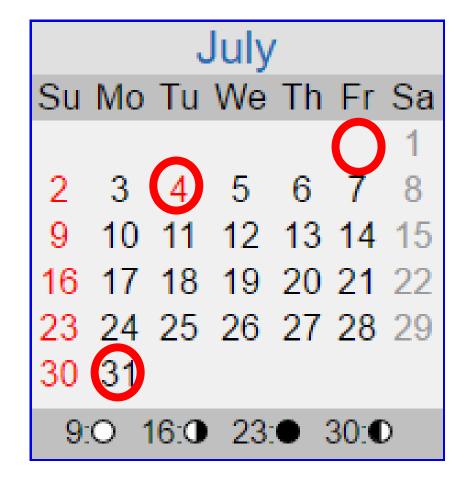
The easiest way to hit your budgeted revenue is to have an accurate budget

# Who is going to have a good July this year?

July						
Su	Мо	Tu	We	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						
4	4:● 11:€ 19:○ 26:€					

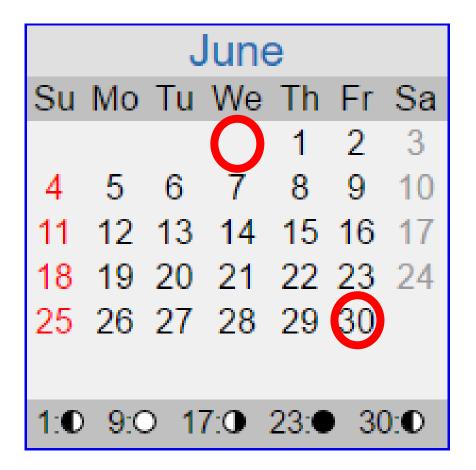
July						
Su	Мо	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					
9:	9:○ 16:① 23:● 30:①					)

	July					
Su	Мо	Tu	We	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						
4	4:● 11: <b>①</b> 19:○ 26: <b>①</b>					١



June stole July's increase (or the opposite of you're a business hotel)

	June					
Su	Мо	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	-	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		
4	4:● 12:① 20:○ 27:①					)



Fri/Sat this year vs. last year Easter 4<sup>th</sup> of July **Labor Day** Leap Year City wide events

Start/practice with your own budget.

Look to what the experts say.

I've read decrease in occ and ADR slightly up.

This will be amplified negatively the closer you compete with the new inventory.

But, your job is to minimize this impact, not explain it.

# When will this inventory impact the you the most?

Off peak. Write a budget that has more aggressive losses during off peak days and is flat during peak days

My suggestion is to implement an aggressive occupancy strategy on offpeak nights/times.

Do not lower published rate - use discounts. (AAA 20% off, Expedia specials, flash sales, email specials)

## Judge yourself by ranking

Current	Run	Run
Week	28	MTD
3 of 5	2 of 5	2 of 5
3 of 5	3 of 5	2 of 5

#### The Numbers Don't Lie

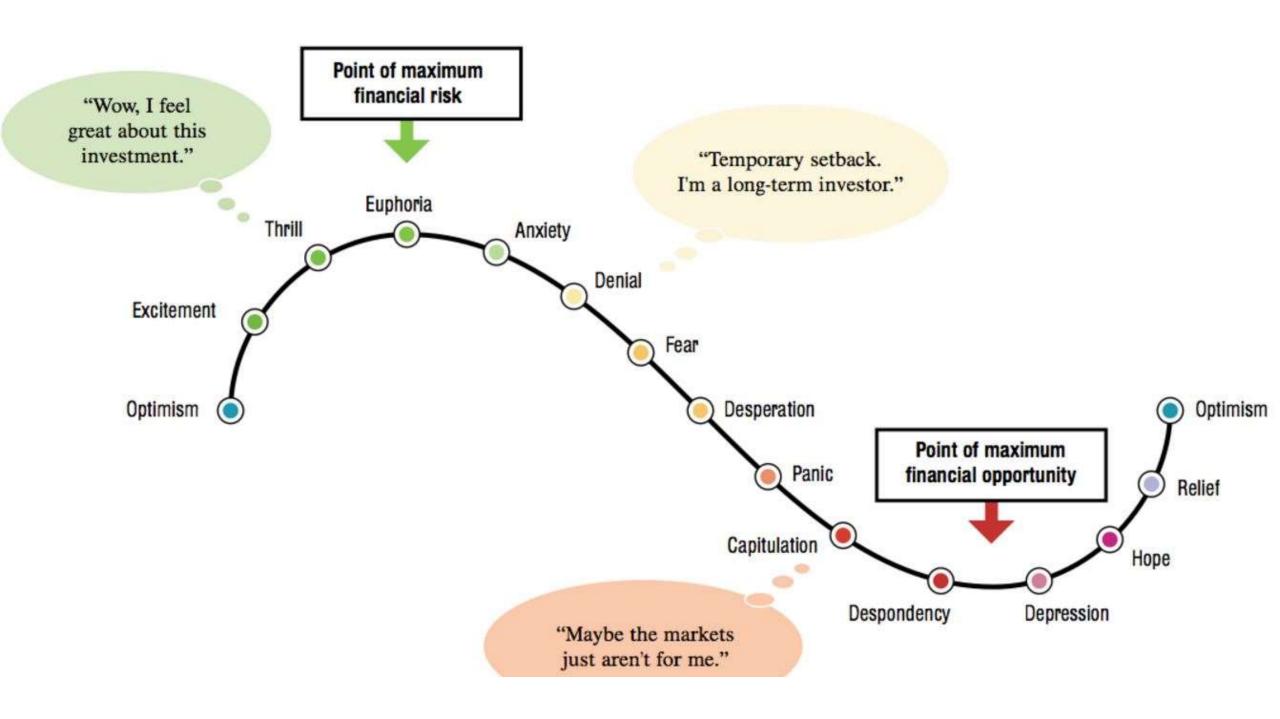


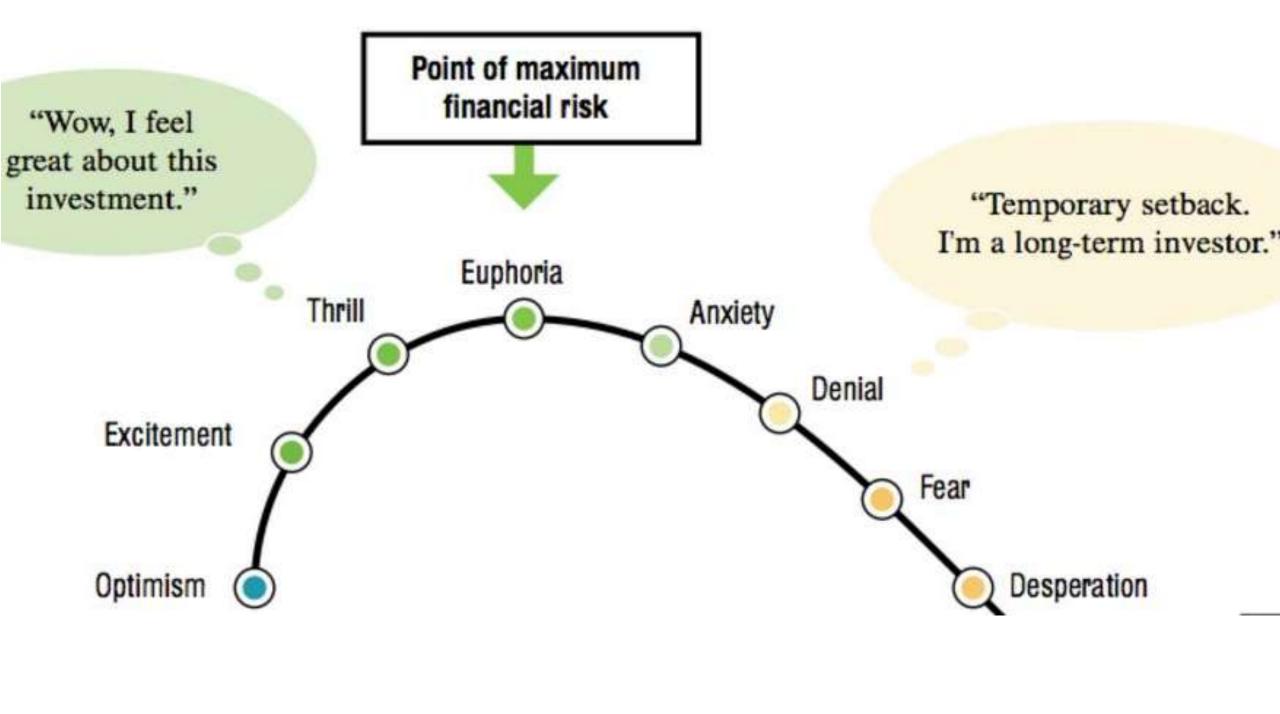
#### **Economic Downturns**

#### Irrational Exuberance

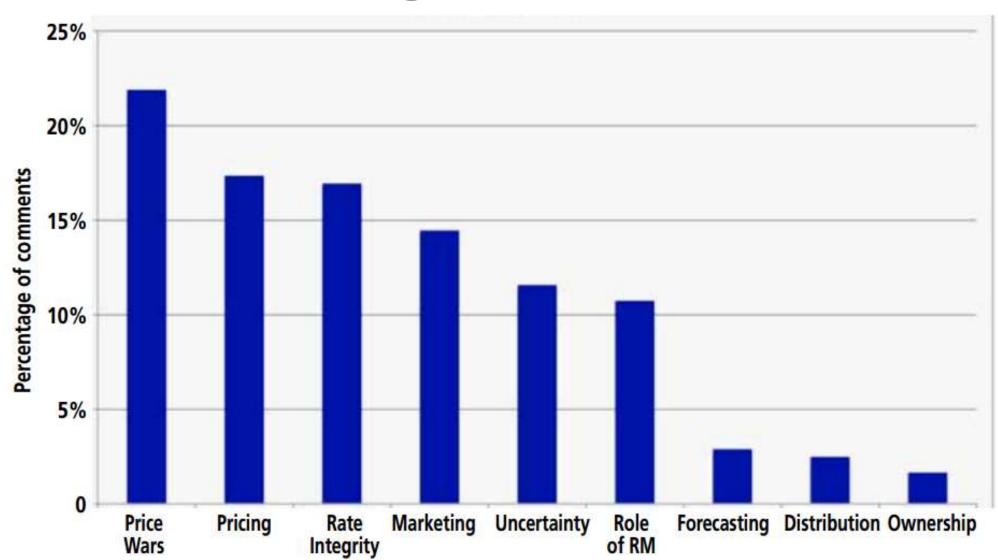
Unsustainable investor enthusiasm that drives asset prices up.

"RevPAR will increase 3% every year."





#### Revenue Mgmt Issues, 2009



#### Price Wars

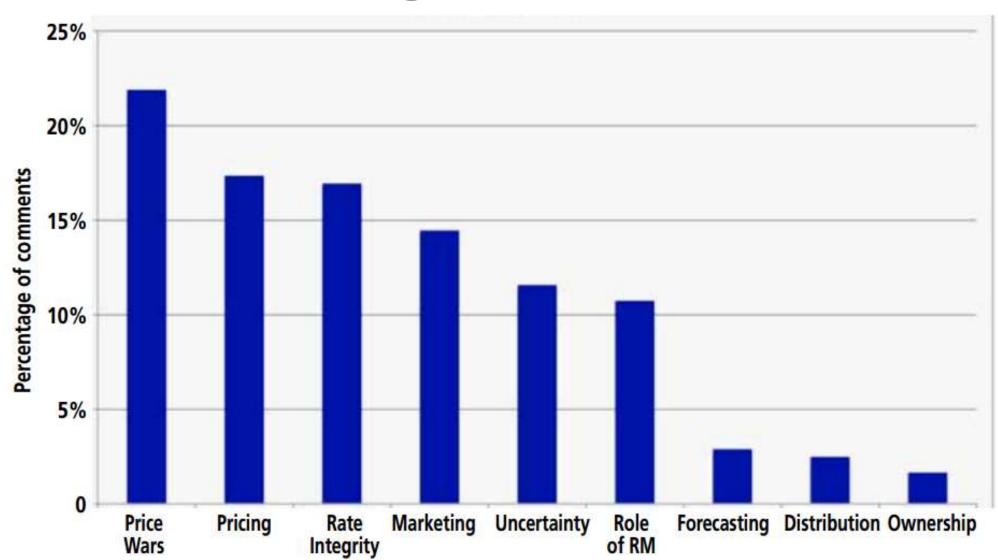
"Hotels still haven't learned that dropping rates will not recover enough revenues to cover the discounting."

#### **Price Wars**



"If one sells too low this may cause damage to a brand's perceived image."

#### Revenue Mgmt Issues, 2009



### Pricing

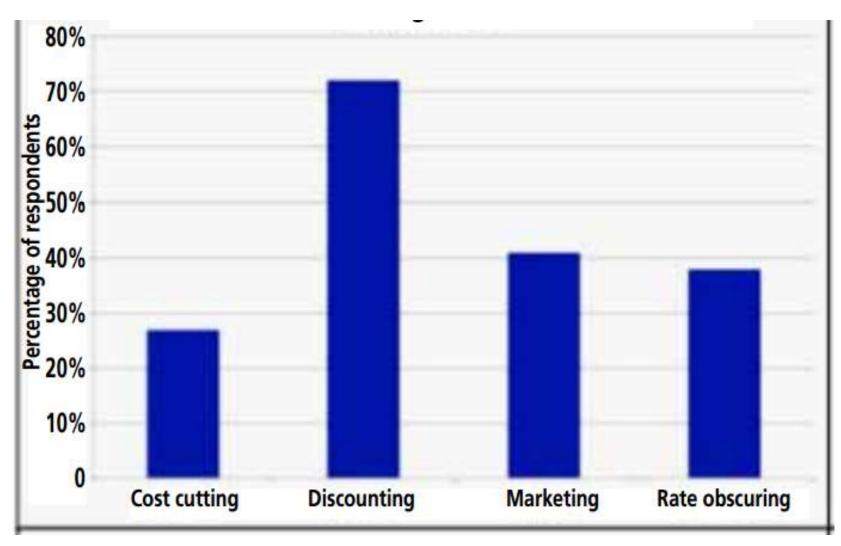
"Media educating consumers to shop and call the hotel direct to get a better rate."

## Pricing

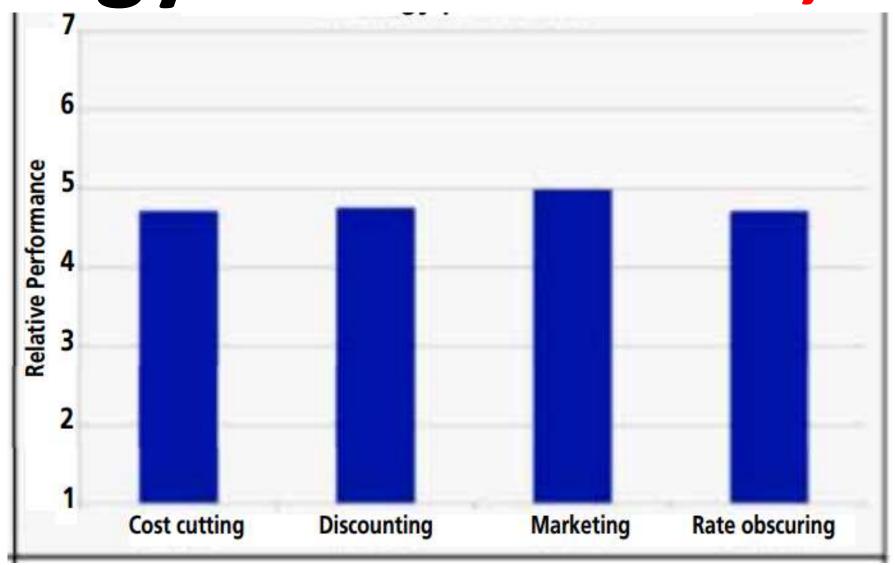


"How to convince owners and GMs to hold rate to protect current and future integrity?"

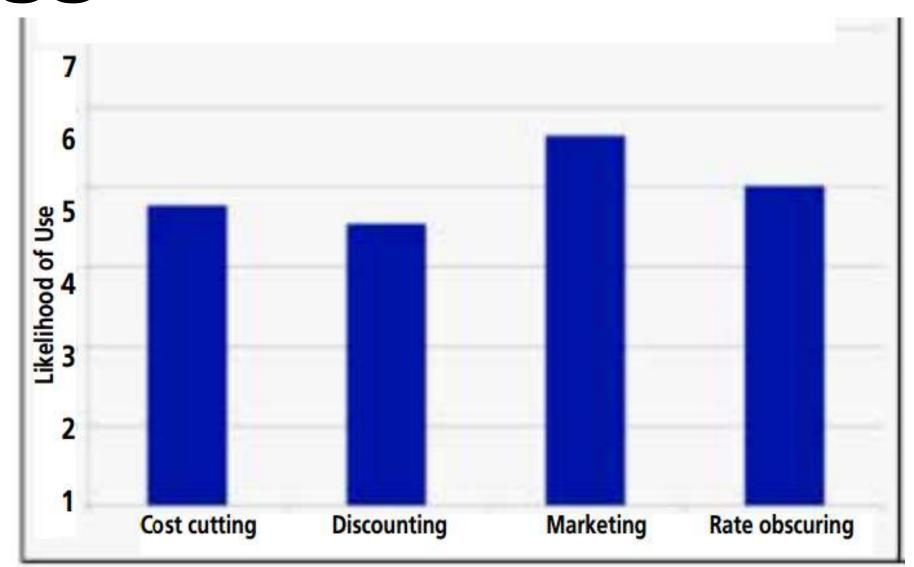
## Strategies used, 2009



## Strategy effectiveness, 2009



#### Suggestions for next time

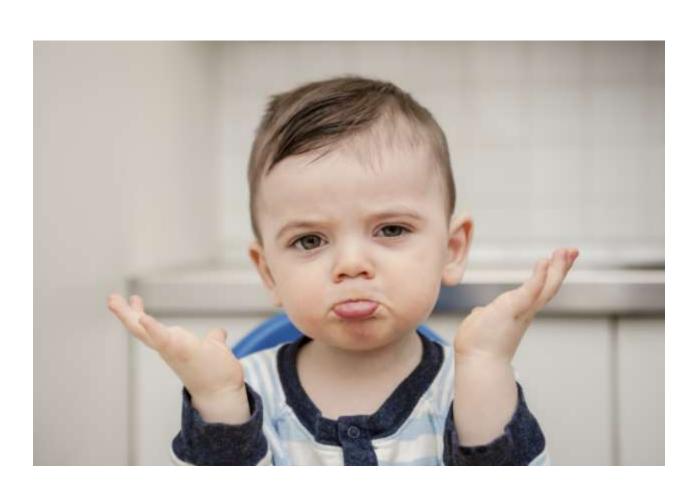


# Competition

#### Visit other hotels often

Network
Know your competition
Uncover leads

#### Selection/Uses of Competition



Why select a comp set?

#### To judge performance

How do you compare to your peers?

STR # XXXXXX / Created May 09, 2017

#### Weekly STAR Report : HSMAI Hotel

For the Week of: April 30, 2017 - May 06, 2017

Currency: US Dollar / Competitive Set Data Excludes Subject Property

# How to select a comp set?

Participation Price **Proximity Product** 

Reverse Comp Set

"Hotels that have selected you in their comp set."

STR # XXXXXX / Created May 09, 2017

#### Weekly STAR Report : HSMAI Hotel

For the Week of: April 30, 2017 - May 06, 2017

Currency: US Dollar / Competitive Set Data Excludes Subject Property

Table Of Contents	1
Weekly Performance at a Glance	2
Daily Data for the Month	3
Occupancy Perspectives	4
ADR Perspectives	5
RevPAR Perspectives	6
Response Report	7
Help	8

## How is it being used?

RevPAR

My Property	91.89	171.4
Comp Set	79.22	30.0
Index (RGI)	116.0	108.8

RevPAR

My Property	91.89	171.4
Comp Set	79.22	30.0
Index (RGI)	116.0	108.8

Current	Run	Run
Week	28	MTD
3 of 5	2 of 5	2 of 5
3 of 5	3 of 5	2 of 5

STR ID	Name	City, State
	Your Hotel	City, State
	Competitor 1	City, State
	Competitor 2	City, State
	Competitor 3	City, State
	Competitor 4	City, State
	Competitor 5	City, State





Secure https://comptroller.texas.gov/transparency/open-data/hotel-receipts/



XEROX WORKCENTRE

home » transparency » open data » hotel receipts.



#### TEXAS HOTEL DATA SEARCH

Thank you for visiting the Texas Comptroller's Hotel Data Search page. Previously the tool provided hotel tax information as reported by hotels, allowing the user to search and sort hotels by the number of rooms and self-reported location inside or outside city limits. However, 🔼 Senate Bill 1086 🗷 passed during the 85th legislative session now prohibits state agencies from posting hotel receipts information from a business on a public website. Users are still permitted to request the data by submitting an open records request.

#### 4<sup>th</sup> Quarter 2016 Round Rock

Name	City	Capacity	Total receipts	RevPAR
LA FRONTERA LODGING PARTNERS LP	Round Rock	295	\$2,666,904	\$100.45
HOMEWOOD SUITES ROUND ROCK	Round Rock	115	\$1,258,124	\$121.56
RESIDENCE INN BY MARRIOTT ROUND ROCK	Round Rock	96	\$922,491	\$106.77
HILTON GARDEN INN AUSTIN ROUND ROCK	Round Rock	122	\$908,092	\$82.70
COURTYARD BY MARRIOTT	Round Rock	113	\$845,529	\$83.14
HOME2 SUITES ROUND ROCK	Round Rock	91	\$801,376	\$97.85
HAMPTON INN ROUND ROCK	Round Rock	93	\$794,286	\$94.90
HOLIDAY INN	Round Rock	116	\$771,164	\$73.87
SPRINGHILL SUITES AUSTIN/ROUND ROCK	Round Rock	104	\$710,544	\$75.91
HOLIDAY INN HOTEL & amp; SUITES-ROUND ROCK	Round Rock	91	\$547,022	\$66.79
LA QUINTA INN & amp; SUITES #2000	Round Rock	86	\$507,246	\$65.54

#### 4<sup>th</sup> Quarter 2016 Round Rock

Name	City	Capacity	Total receipts	RevPAR
LA FRONTERA LODGING PARTNERS LP	Round Rock	295	\$2,666,904	\$100.45
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HOLIDAY INN	Round Rock	116	\$771,16	\$73.87
SPRINGHILL SUITES AUSTIN/ROUND ROCK	Round Rock	104	\$710,54	\$75.91
HOLIDAY INN HOTEL & amp; SUITES-ROUND ROCK	Round Rock	91	\$547,02	\$66.79
LA QUINTA INN & amp; SUITES #2000	Round Rock	86	\$507,24	\$65.54

### To price properly

How do you price your hotel compared to your peers?

#### MarketVision Report

RUBICON'	MarketVisi  N*  Support email: mysupport@RubiconGroup.com Telephone:				
By Date and Data Source					
Properties		·		·	
Dates	May 1, 2017-May 22, 2017, any o	day of week			
Products	Unrest/Open Cxl, Any Rate				
Sources	Expedia, Hotel Brand Web Sites, GDS Rates (incl Qualified)				
User/Profile [Request Id]	, , , , , ,				
Details		Options			
Length of Stay	1	Shop Data Age	7	Rate Changes (d	ays prior)
Guests	1	Currency	USD	Display Options	
Room Type	Any	Rates as of Date	1-May-17		
Accommodations	Any				
Exceptions					
Exceptions					

#### LOS 1. Unrest/Open Cx

	Data Source	Your Hotel	Competitor #1	Competitor #2
Mon May-01-2017	Expedia	CLOSED	CLOSED	209.00
	Hotel Brand Web Sites	CLOSED	CLOSED	199.00
	GDS Rates (incl Qualified)	CLOSED	CLOSED	199.00
Tue May-02-2017	Expedia	139.00	[-10.00] 99.00	189.00
	Hotel Brand Web Sites	139.00	119.00	159.00

## Are they direct competition?

#### MarketVision Report

RUBICON'	MarketVisi  N*  Support email: mysupport@RubiconGroup.com Telephone:				
By Date and Data Source					
Properties		·		·	
Dates	May 1, 2017-May 22, 2017, any o	day of week			
Products	Unrest/Open Cxl, Any Rate				
Sources	Expedia, Hotel Brand Web Sites, GDS Rates (incl Qualified)				
User/Profile [Request Id]	, , , , , ,				
Details		Options			
Length of Stay	1	Shop Data Age	7	Rate Changes (d	ays prior)
Guests	1	Currency	USD	Display Options	
Room Type	Any	Rates as of Date	1-May-17		
Accommodations	Any				
Exceptions					
Exceptions					

#### LOS 1, Unrest/Open Cxl

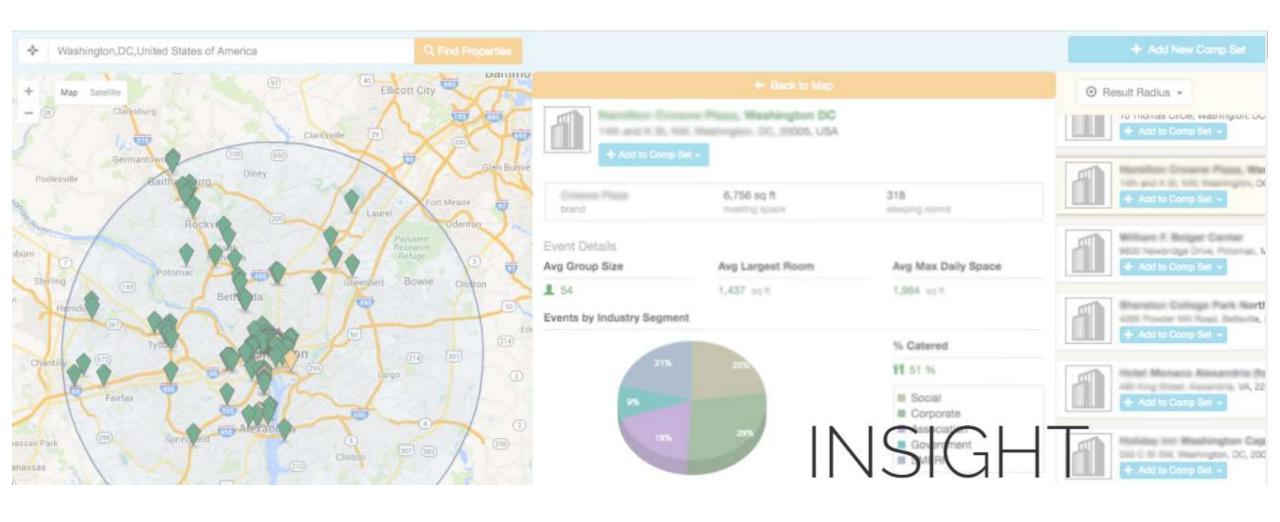
	Data Source	Your Hotel	Competitor #1	Competitor #2
Mon May-01-2017	Expedia	CLOSED	CLOSED	209.00
	Hotel Brand Web Sites	CLOSED	CLOSED	199.00
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	Hotel Brand Web Sites	139.00	119.00	159.00

# Are their rates properly managed?

#### To find meeting business

Where are meetings being held?

#### Readerboard Reports



#### To find GDS business

Where are the travel agents booking?

## Hotelligence/Agency360

p 30 Agencies Booking Corporate Rate Type Revenue Exclusively to the Comp Set (Api
rgest Agencies Booking Corporate Rate Revenue Only to the Comp Set and Not to the Subscrib
naximum of 150 Agencies will be retrieved. (Click here to get More Agency Information...)

	Agency	Subscriber			Co		
		Total Revenue	Corporate Revenue	Corporate Variance	Corporate Revenue	% of Comp Set Revenue	Corporate Variance
1	Conocophillips Company (YX10)	\$0	50		\$63,435	65%	(\$22,691)
2	BCD INFOR GLOBAL SOLUTIONS (000G)	30	\$0		\$15,314	100%	\$15,314
3	CR CORPORATE TRAVEL MGT GROUP (8XR9)	50	50		\$10,227	33%	\$8,579
4	American Express (TX57)	80	50		\$9,795	23%	\$8,741
5	American Express (ZG71V)	80	30		\$9,387	95%	\$7,220
6	Travelcorp Llc (VK2A)	\$0	\$0		\$8,423	62%	\$8,002
7	Cain Travel (R9R1V)	so	50		\$7,168	18%	\$7,168
8	TRAVEL AND TRANSPORT NUSTAR EN (47DC)	50	\$0		\$5,271	27%	\$5,271
9	CARLSON WAGONLIT TRAVEL (UX8B)	\$0	50		\$4,140	20%	(\$1,035)
0	CARLSON WAGONLIT TRAVEL (9D1F)	\$0	\$0		\$3,671	97%	\$785
11	BCD We Toshiba (AL21V)	SO	\$0		\$2,910	41%	\$1,763
2	Ashland (9NVB)	80	50		\$2,684	100%	(\$1,580)
3	BCD WE SCHLUMBERGER (JX37)	\$0	\$0		\$2,392	81%	(\$1,464)
4	CORPORATE TRAVEL PLANNERS (B7NG)	\$0	50		\$2,228	34%	\$2,228

### Today

Revenue Generating Ideas Forecasting **Economic Downturns Selecting Competitors** 

## Questions? tajohnson7@uh.edu cell: 949 633 9201